

NEWSFLASH

JANUARY 2024



2024 Transition to Single Payor Model for Alameda and Contra Costa Counties

This is a reminder that Anthem Blue Cross (Anthem) has exited both Alameda and Contra Costa Counties on 12-31-23. Alameda Alliance for Health will be the single plan model in Alameda County. In Contra Costa County, Contra Costa Health Plan will be the single plan model. Children First Medical Group does not have a contract with Contra Costa Health Plan. We will continue with Alameda Alliance for Health in Alameda County and with Anthem in Santa Clara County.

For more information and details on the transition, the Department of Health Care Services has a website with the transition details:

<https://www.dhcs.ca.gov/MCP-Transition/Pages/Members.aspx>

Any Anthem members in Alameda and Contra Costa Counties are being transitioned. **It is important to check eligibility in January for all Anthem members.** If there are any questions, please call or have the members call the health plan to which they are transitioning. Please make sure the member chooses a PCP by calling the health plan.

Any questions about Medi-Cal eligibility, members should contact Alameda County Social Services Agency:

<https://www.alamedacountysocialservices.org/contact-us/Our-Offices>

Alameda County

Alameda Alliance for Health, Customer Service phone number:

510-747-4567 or 1-877-932-2738, M-F 8am – 5pm

People with hearing and speaking impairments (CRS/TTY): 711/1(800) 735-2929

<https://alamedaalliance.org/>

Contra Costa County

Contra Costa Health Plan, Customer Service phone number:

1-877-661-6230

<https://www.cchealth.org/about-contra-costa-health/contact-cch>

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HEDIS and Claims

Claims with 2023 dates of service should be submitted to Children First Medical Group by 2-1-24 for Alameda Alliance for Health (AAH) and Anthem to be counted for HEDIS 2023. CFMG will honor all claim timeliness guidelines of 180 days.

Lead Screening

Lead screening in children is part of HEDIS. The measure is: 2 years of age who have one or more capillary or venous lead blood tests for lead poisoning in 2024 by their 2nd birthday.

Alameda Alliance has arranged for Quest to offer free pick-up blood draws for lead testing in the physician office. The primary care physician would use a micro capillary tube to collect the blood. The PCP would call 1 888 MYQUEST to arrange for pick-up.

Happy 2024!

If you have any questions, please call Provider Relations at (510) 428-3492. Thank you.