



NewsFlash January 18, 2024

After-hours Nurse Triage Services by Triage Logic

Children First Medical Group, Inc., would like to re-introduce you to Triage Logic. They have been providing after-hours nurse triage services for over twelve years. Our physician practices are pleased with the outstanding services provided by Triage Logic nurses.

Using the Schmitt-Thompson Nurse Triage Protocols ensures all children receives the appropriate care advice. CFMG has an assigned medical director to assist if there are questions.

If you're interested in learning more about the after-hours nurse triage services, please contact Claudia DeLeon Gabaldon, Executive Assistant/Provider Outreach Coordinator, <u>claudia.deleongabaldon@ucsf.edu</u> or phone (510) 428-3443.

Fourth Quarter HEDIS

Reminder: Claims with 2023 dates of service should be submitted by 2-1-24 for Alameda Alliance for Health (Alliance) and Anthem to be counted for HEDIS 2023. Please pass this information to your billing personnel. CFMG will honor all claims within our claim's guidelines of 180 days but to count for HEDIS measures, please submit all claims by February 1, 2024.

If you have any questions, please call Provider Relations at (510) 428-3492.

Thank you for all you do for the members!